



Client Catalogue

SERVICES · METHODOLOGY · SELECTED WORK

Microsoft analytics, automation, websites and mobile apps

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Boston · Warsaw · Baku · Dubai

WELCOME

Guiding enterprises forward.

Nurnex Consulting is a Microsoft analytics, automation and digital-products consultancy headquartered in the USA, serving organisations across Europe, the Middle East and Western Asia.

We help leadership teams replace spreadsheet chaos with trusted dashboards, replace email approvals with automated workflows, and launch the websites and mobile apps their customers use every day. Every engagement is senior-led, fixed-scope, fully documented — and everything we build becomes yours.

4 Regional hubs	12 Service lines	5 Industries	100% Documentation you own
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01 · WHY NURNEX

Enterprise quality, without Big-4 overhead.

Our promise	What it means for you
Enterprise architecture	US enterprise-grade delivery: governed data models, proper security and scalable foundations.
One partner, several practices	Microsoft data & automation plus websites and iOS & Android apps — one team, one point of contact.
Cross-border delivery	Headquartered in the USA with hubs in Warsaw, Baku and Dubai. We deliver where you operate.
Fixed-price clarity	Every engagement starts with a Discovery Sprint: clear scope, fixed price, no surprises.
Supervised quality	Senior-led architecture with a Project Manager, a QA Analyst and review gates at every stage.
Enablement focus	We train your team so solutions stick. Knowledge transfer is part of every engagement.

How we compare

	Large global firms	Freelancers / offshore shops	Nurnex Consulting
Price	Very high	Low	Competitive, fixed-scope
Seniority	Senior sells, juniors build	Varies widely	Senior-led, supervised delivery
Speed to start	Weeks to months	Fast, but unstructured	Discovery in 1–2 weeks
Documentation	Extra cost	Often missing	Included — Confluence + Jira, yours to keep
After go-live	Expensive change orders	Often disappears	Retainer or on-call support

02 · SERVICES

Microsoft Data & Automation

Power BI, Power Platform, Azure, Copilot readiness, training and managed support.

01 Discovery & Roadmap Sprint

“We run on Microsoft and Excel, but we don’t know where to start or what will pay off first.”

What we deliver. A focused, fixed-price assessment of your Microsoft environment, data and processes. We interview key stakeholders, review your tenant and data sources, and hand you a ranked roadmap with an architecture sketch and a fixed quote for the build. Every larger engagement starts here.

What’s included

- Stakeholder interviews
 - M365 / data / apps assessment
 - Use cases ranked by ROI
- Architecture & licensing sketch
 - 90-day implementation roadmap
 - Fixed-price quote for Phase 2

WHO IT’S FOR

CTOs, IT Directors, Digital Transformation leads

TYPICAL TIMELINE

1–2 weeks

Packages

Package	Scope	Timeline
Lite	One department, 3 days	3 days
Standard	Multi-department assessment	1 week
Extended	Multi-system, deeper inventory	2 weeks
Regulated / Government	Includes compliance documentation	2–3 weeks

Outcome: A clear, prioritised plan leadership can approve — not a 100-page report.

02 Power BI Executive Dashboards

“Leadership wants live KPIs. Today every department has its own Excel and its own numbers.”

What we deliver. Governed Power BI dashboards that leadership trusts: a proper data model, security by role, automatic refresh and documentation — one version of the truth for finance, operations and sales.

What’s included

- KPI discovery workshop
 - Semantic data model
 - 3–8+ dashboard pages
- Row-level security
 - Automated refresh
 - Documentation & handover training

WHO IT’S FOR

CFOs, COOs, department heads, BI managers

TYPICAL TIMELINE

3–12 weeks

Packages

Package	Scope	Timeline
Starter	1 data source, 3 pages	3–4 weeks
Growth	2–3 sources, 5–8 pages	6–8 weeks
Extended	Growth + mobile, paginated reports, extra KPIs	8–10 weeks
Enterprise	Multi-source, governance, multiple teams	2–4 months

Outcome: Monthly reporting that used to take days now refreshes itself.

03 Workflow & Approval Automation

"Approvals are stuck in email. Nobody knows who approved what, or why it takes two weeks."

What we deliver. We map your process and replace email chains with Power Automate workflows — with audit trails, notifications, reminders and SLA tracking on SharePoint or Dataverse.

What's included

- Process mapping
- Automated approval flows
- SharePoint / Dataverse integration
- Notifications & SLA tracking
- Error handling & logging
- Admin documentation

WHO IT'S FOR

Operations, HR, Finance, Procurement, IT

TYPICAL TIMELINE

2–12 weeks

Packages

Package	Scope	Timeline
Single Process	One approval flow end to end	2–4 weeks
Connected Suite	3–5 connected flows	6–8 weeks
Department Platform	Full department workflow platform	2–3 months
Enterprise Integration	ERP / SAP connectors, complex rules	3–4 months

Outcome: Faster approvals and a complete audit trail your compliance team can rely on.

04 Power BI / Excel Rescue

"Our reports are slow, refresh fails, and the numbers don't match. People stopped trusting them."

What we deliver. We diagnose the root cause, refactor the data model and DAX, fix refresh, and hand back a fast, documented solution.

What's included

- Performance diagnosis
- Model & DAX refactoring
- Refresh & gateway fixes
- Excel-to-Power BI migration where useful
- Usage documentation

WHO IT'S FOR

Teams with slow or broken Power BI, or very large Excel workbooks

TYPICAL TIMELINE

1–5 weeks

Packages

Package	Scope	Timeline
Quick Fix	Targeted performance / refresh fix	1 week
Full Rescue	Model, DAX and refresh overhaul	2–3 weeks
Rescue + Rebuild	Rescue plus 2 rebuilt pages	4–5 weeks

Outcome: Reports that load in seconds and numbers people trust again.

05

Power Platform CoE & Governance

“Staff build apps and flows with no control. IT is worried about security and shadow IT.”

What we deliver. A Center of Excellence framework so you can scale Power Platform safely: environments, data-loss-prevention policies, deployment pipelines, monitoring and citizen-developer rules.

What’s included

- Environment strategy
 - DLP policies
 - ALM / pipeline setup
- Monitoring dashboards
 - Citizen-developer policy
 - Admin training

WHO IT’S FOR

CIOs, IT governance, regulated industries

TYPICAL TIMELINE

4–14 weeks

Packages

Package	Scope	Timeline
Governance Lite	Core policies and environments	4–6 weeks
Full CoE	Complete Center of Excellence setup	2–3 months
Regulated	Banking / healthcare / government controls	3–4 months

Outcome: Innovation continues — with guardrails your auditors approve.

06 Azure Data Pipelines

“Our data is stuck in ERPs, files and silos. We need it in one reliable place for reporting.”

What we deliver. Production-grade pipelines on Azure Data Factory, Synapse or Microsoft Fabric — lakehouse or warehouse, with monitoring, alerts and CI/CD.

What's included

- Pipeline architecture
- ADF / Synapse / Fabric build
- Lakehouse / warehouse pattern
- Monitoring & alerting
- Basic CI/CD

WHO IT'S FOR

Data engineering teams, IT departments

TYPICAL TIMELINE

6 weeks – 6 months

Packages

Package	Scope	Timeline
Foundation	2–3 pipelines	6–8 weeks
Department Lakehouse	Full department data platform	3–4 months
Enterprise Modernization	Organisation-wide modernization	4–6 months

Outcome: Data that arrives on time, every time — with alerts before problems become outages.

07 Copilot & AI Readiness

“We want Copilot and AI, but we're worried about security, data residency and wasted pilots.”

What we deliver. A readiness assessment covering security, sensitivity labels, data residency (EU, UAE, Saudi) and data quality — then a safe pilot plan focused on the fastest ROI.

What's included

- Security & data residency checklist
- Sensitivity label review
- Pilot use-case selection
- Copilot / AI Builder roadmap
- Implementation recommendations

WHO IT'S FOR

Innovation teams, transformation leads, regulated organisations

TYPICAL TIMELINE

2–8 weeks

Packages

Package	Scope	Timeline
Assessment	Readiness assessment only	2–3 weeks
Assessment + Pilot Design	Assessment and one pilot designed	4–5 weeks
Pilot Build	One narrow pilot built and measured	6–8 weeks

Outcome: AI adoption that is safe, compliant and measurable.

08 Custom Power Apps

"Teams run operations on shared spreadsheets. We need a simple app on phone and desktop."

What we deliver. Canvas or model-driven business apps with proper data design, role-based access and mobile support — with Dataverse underneath for reliability.

What's included

- App design & prototyping
- Canvas or model-driven build
- Dataverse integration
- Role-based security
- Mobile optimisation
- Admin documentation

WHO IT'S FOR

Line-of-business managers, operations teams

TYPICAL TIMELINE

4–12 weeks

Packages

Package	Scope	Timeline
Simple App	One canvas app	4–6 weeks
App + Automation	App plus 2 workflows	6–8 weeks
Business Platform	Model-driven / Dataverse solution	2–3 months

Outcome: Spreadsheet chaos replaced by an app your team actually wants to use.

09 Corporate Training

"We bought the licences. Now we need our people to actually use the tools well."

What we deliver. Hands-on workshops for analysts, citizen developers and executives — built on your own data and real business scenarios, virtual or on-site.

What's included

- Customised curriculum
- Hands-on labs with your data
- Virtual or on-site delivery
- Reference materials after training

WHO IT'S FOR

HR / L&D, IT enablement teams

TYPICAL TIMELINE

1–5 days per cohort

Packages

Package	Scope	Timeline
Virtual 2-Day Cohort	Up to 15 participants	2 days
Virtual 3-Day Citizen Developer	Build-along programme	3 days
On-Site Workshop	Europe / Middle East, 2–3 days	2–3 days

Outcome: Teams leave ready to apply what they learned on Monday morning.

10 Managed Support Retainer

“After go-live we still need small changes, fixes and someone watching refreshes.”

What we deliver. A senior Microsoft consultant on call without the cost of a full-time hire: enhancements, fixes, monitoring and a monthly health check.

What’s included

- Monthly support hours
 - Report enhancements
 - Bug fixes
- Refresh monitoring
 - Monthly health check
 - Backlog grooming

WHO IT’S FOR

Clients after project delivery

TYPICAL TIMELINE

Ongoing, monthly

Packages

Package	Scope	Timeline
Bronze	About 10 hours / month	Monthly
Silver	About 20 hours / month	Monthly
Gold	About 40 hours / month	Monthly
Priority SLA	Gold + priority response	Monthly

Outcome: Systems stay healthy and documentation stays current.

03 · SERVICES

Digital Products

Websites and mobile apps — with Microsoft automation and dashboards behind them when you need both.

11 Website & Web Application Development

“Our website looks outdated and doesn’t bring customers. We also need a portal for clients.”

What we deliver. Premium, fast, conversion-focused websites and web applications — marketing sites, enrollment platforms, dashboards and client portals, designed and launched end to end.

What’s included

- UX / UI design
 - Responsive development
 - Secure backend, forms & integrations
- CMS or admin workflows
 - SEO foundations & performance
 - Handover & training

WHO IT’S FOR

Businesses, academies and organisations that need a polished digital presence

TYPICAL TIMELINE

4–16 weeks

Packages

Package	Scope	Timeline
Launch Site	5–8 page premium marketing website	4–6 weeks
Business Site	CMS, bilingual, forms & integrations	6–10 weeks
Web Application / Portal	Logins, dashboards, payments	10–16 weeks

Outcome: A website that looks premium, loads fast and turns visitors into enquiries.

12 iOS & Android Mobile App Development

“Our customers live on their phones. We need an app for enrollment, bookings or training.”

What we deliver. Mobile apps for iPhone, iPad and Android — connected to your website, secure backend, payments and analytics, so mobile becomes part of your business system.

What’s included

- iOS development & App Store submission
 - Android & Google Play (on request)
 - Backend, login & secure data
- Payments, enrollment or training features
 - Push notifications
 - QA, launch & maintenance options

WHO IT’S FOR

Education providers, service businesses, organisations needing mobile + web

TYPICAL TIMELINE

6–20 weeks

Packages

Package	Scope	Timeline
iOS MVP	Core features, App Store launch	6–10 weeks
iOS + Android	Both stores, shared backend	10–14 weeks
Full Platform	Apps + web admin + payments + analytics	14–20 weeks

Outcome: An app families and customers actually use — live in the stores.

04 • SELECTED WORK

Live products and trusted delivery.

- **DOM Tech Academy** Education • STEM

Website + iOS App + Microsoft Support

Production website for programs and enrollment, plus an App Store app for applications, billing and family workflows. Supported by workflow automation and Power BI executive dashboards.

Stack: Website • iOS App • Enrollment • Stripe Billing • Firebase

See it: domtechacademy.com • App Store: "DOM Tech Academy"

- **DOM Chess Academy** Education • Chess

iOS Training App + Analytics Support

A family-safe chess training app for young players: puzzles, memory drills, session tracking and enrollment flows — published on the App Store and backed by Microsoft analytics and automation support.

Stack: iOS App • Training Modules • Progress Tracking • Enrollment

See it: App Store: "DOM Chess Academy"

- **Regional Operations Client** Microsoft • Analytics

Power BI Executive Suite + Approval Automation

For a multi-entity operations team: governed Power BI dashboards replaced spreadsheet reporting, with Power Automate approval workflows and documented handover. Client name withheld under NDA.

Stack: Power BI • Data Modeling • Row-Level Security • Power Automate

See it: Outcome: trusted monthly KPIs and audit-ready approval trails

05 · HOW WE WORK

A proven six-phase methodology.

You can start through a regional Nurnex Ambassador or by emailing us directly — both routes enter the same process.

Phase	Stage	What happens
01	Ambassador or Direct Intake	Start with a local Ambassador or email us. Either way, you get a dedicated liaison and a focused first call.
02	Discovery & Deep Dive	A diagnostic first call, then up to two weeks of scoped, temporary access to assess your environment. You receive a findings report: technical debt, quick wins and opportunities.
03	Full Offer & Architecture	A fixed-scope proposal: solution architecture, milestones, deliverables, the named team, timeline and how success is measured.
04	Build, Review, Deliver	A Project Manager owns the schedule and a QA Analyst controls every change. Bi-weekly client meetings. Nothing ships without passing review gates.
05	Complete Ownership Transfer	You receive the full Confluence knowledge base, the Jira history, all technical assets and knowledge-transfer sessions.
06	Retainer & Long-Term Support	Monthly retainer or on-call maintenance with priority response. Your documentation stays current.

Governance & transparency

Tool / practice	Why it matters to you
Confluence	Every finding, decision and runbook documented in real time.
Jira	Every task, comment and change request tracked — a full audit trail you own.
Bi-weekly reviews	Regular alignment meetings with your team; no chasing emails.
Review gates	QA-controlled deployments: nothing reaches your environment untested.

Every deliverable, every decision, every line of documentation — yours to keep, regardless of engagement length.

06 · INDUSTRIES & REGIONS

Where we deliver.

Industry	Typical work
Financial Services	Executive KPIs, reconciliations, approval audit trails, regulatory reporting.
Healthcare	Operational and diagnostics reporting, secure access by role, workflow automation.
Education	Enrollment websites and apps, billing, attendance and performance dashboards.
Logistics	Operations dashboards, shipment and SLA tracking, field apps.
Government	Governance, data residency, citizen-service workflows and transparent reporting.

Hub	Role	Serving
Boston, USA	Headquarters	North America and global delivery leadership
Warsaw, Poland	Regional hub	European Union and Central / Eastern Europe
Baku, Azerbaijan	Regional hub	Caucasus, Central Asia and Turkey
Dubai, UAE	Regional hub	GCC and the wider Middle East

Languages: English, Azerbaijani, Turkish and Russian, with local partners for Arabic and Polish.

07 · ENGAGEMENT MODELS

Simple, predictable ways to work together.

Model	Best for	How it works
Discovery Sprint	Starting any new initiative	Fixed price, 1–2 weeks. Ends with a roadmap and a fixed quote.
Fixed-scope project	Clear deliverables	Price agreed upfront from Discovery findings. Scope changes go through a written change request.
Managed retainer	After go-live, ongoing needs	Monthly hours, health checks and priority support.
On-call / hourly	Occasional small work	Pay per request with agreed response times.
Partner / white-label	IT firms and MSPs	We deliver under your brand for your clients.

Payment terms

- Discovery Sprint: 100% at kick-off.
- Projects: 40% at signing, 40% at the mid-project milestone, 20% at acceptance.
- Retainers: billed monthly in advance; cancel with 30 days' notice.
- Invoices in USD; EUR, GBP and AED available on request.

Investment. Every engagement is quoted as a fixed price after a short Discovery Sprint, so you know the full cost before any build begins. Ask us for a tailored quote.

08 · FAQ

Questions clients ask us.

Do we need to buy new software?

Usually not. We build on the Microsoft 365, Power Platform and Azure licences you already have, and tell you upfront if anything extra is required.

How soon can you start?

A Discovery Sprint can typically begin within 1–2 weeks of agreement.

Is our data safe?

We work with scoped, temporary access, follow your security policies, sign NDAs, and respect data-residency requirements (EU, UAE, Saudi).

Who owns what you build?

You do. All code, dashboards, apps, documentation and the Jira history transfer to you at handover.

Can you work with our IT team?

Yes. We regularly deliver alongside internal IT and train them to run everything independently.

Do you work with government entities?

Yes. We follow local procurement rules and provide the documentation and compliance evidence required.

What if we need changes later?

Choose a monthly retainer or on-call support. Changes during a project go through a transparent change request.

Can we work in our time zone?

Yes. Our hubs cover US, European and Gulf working hours.

09 · NEXT STEP

Start the conversation.

Book a free 30-minute discovery call. We'll listen to your challenges, tell you honestly whether we can help, and suggest the right first step.

Contact	
Email	consulting@nurnex.com
Phone	+1 (339) 206-8081
Website	nurnex.com
Hubs	Boston (HQ) · Warsaw · Baku · Dubai

Prefer a local partner? Ask about the Nurnex Ambassador in your country — they can arrange an introduction in your language.